

## US AUTO SUPPLY, INC. PARTS WARRANTY POLICY

1. **Absolutely NO guarantee for labor to install or remove any parts sold.**
2. Engines are guaranteed against rod knocking, cracked block and excessive oil burning or smoking within the implied warranty period. **No guarantee on engine accessories such as water pumps, electrical sensors, serpentine, timing belts or chains, hoses, valve covers, tensioners, rear main seals, etc.** In the event of defect, we reserve the right to provide you with an exchange for a LKQ (like, kind, quality) engine, within that warranty period. We may require confirmation of said defects by a US Auto Supply, Inc. agent. Request for refunds will require reasonable notice to seller, and also must be accompanied by original receipt.
3. Transmissions and differentials are guaranteed to work properly for specified warranty period. Some items may come out of vehicles that have been in an accident or that have bad engines and are unable to be tested. Even though we guarantee parts to work properly, in no way do we claim all parts have been tested. **We assume no responsibility for improper installation, abusive usage, failure to flush coolers/lines, or failure to maintain manufacturer's suggested fluid levels.**
4. Electrical parts are guaranteed to be in working order at time of purchase. We do not give cash refunds or store credit on electrical components (new or used, as improper installation or diagnosis may affect proper function).
5. A reasonable cash deposit may be required for parts to be pulled or special ordered from another vendor. Deposits will not be refunded if such part has been shipped or pulled and you cancel the order. All deposits are void after 45 days unless otherwise noted on your invoice.
6. Core deposits will be charged on engines, transmissions, alternators, starters, A/C compressors, batteries, power steering pumps, radiators, transfer cases, rear ends, and computers. **Cores must be returned complete, drained of fluids and with original receipt, within 45 days of purchase for deposit to be refunded.** The refund will not include sales tax according to the Michigan sales tax ruling on trade-ins and exchanges.
7. Buyer must inspect merchandise for defect, damage or malfunction at time of purchase. At this time the buyer has the right to request exchange of identical part, price adjustment, or credit for repair time. If claims are made about a part after buyer has taken possession of said part, it will be at the sole discretion of US Auto Supply, Inc. if any exchanges or adjustments will be made.
8. Aftermarket parts or items ordered from another vendor are subject to the individual vendor's warranty policy.
9. **Freight/shipping charges are non-refundable on any item purchased.** Customers are responsible for shipping charges "both ways" if part is returned for any reason.
10. All body parts are sold "AS IS". Any adjustments must be negotiated at time of purchase. Damaged or altered parts are not refundable.
11. US Auto Supply, Inc. does not guarantee parts sold to be the same year as the customer's vehicle. Cosmetic changes may be necessary (moldings, pulleys, brackets, etc.).
12. Tires that do not hold air will be exchanged within 48 hrs. from time of purchase, but no cash refund will be given.
13. **THERE WILL BE A 20% RE-STOCKING FEE FOR ANY ITEM DEEMED TO BE RETURNABLE WITHIN THE 45 DAY WARRANTY PERIOD. ALL RETURNED ITEMS MUST BE ACCOMPANIED BY ORIGINAL RECEIPT.**